

DATED

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VAN DER VALK



SOLAR SYSTEMS

VALK SOLAR SYSTEMS UK LIMITED

Registered in England and Wales No. 8787914

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United Kingdom

**TERMS AND CONDITIONS FOR THE SUPPLY OF
GOODS AND/OR SERVICES**

The Customer's attention is particularly drawn to the provisions of clause 12 for which the Customer should arrange its own insurance.

1. **INTERPRETATION**

1.1 Definitions. In these Conditions, the following definitions apply:

"Business Day"	a day other than a Saturday, Sunday or public holiday in England when banks in London are open for business;
"Commencement Date"	has the meaning set out in clause 2.2;
"Conditions"	these terms and conditions as amended from time to time in accordance with clause 15.7;
"Contract"	the contract between the Supplier and the Customer for the supply of Goods and/or Services in accordance with these Conditions;
"Credit Account Customer"	a Customer with a prior approved credit limit;
"Customer"	the person or firm who purchases the Goods and/or Services from the Supplier.
"Deliverables"	the deliverables set out in the Confirmation Order;
"Delivery Location"	has the meaning set out in in the Order Confirmation;
"Force Majeure Event"	has the meaning given to it in clause 14;
"Goods"	the goods and/or materials (or any part of them) set out in the Order.
"Goods Specification"	any specification for the Goods, including any relevant plans or drawings, that is agreed in writing by the Customer and the Supplier and/or set out in the Order Confirmation, as the case may be;
"Intellectual Property Rights"	patents, rights to inventions, copyright and related rights, trade marks, business names and domain names, rights in get-up, goodwill and the right to sue for passing off, rights in designs, database rights, rights to use, and protect the confidentiality– of, confidential information (including know-how), and all other

intellectual property rights, in each case whether registered or unregistered and including all applications and rights to apply for and be granted, renewals or extensions of, and rights to claim priority from, such rights and all similar or equivalent rights or forms of protection which subsist or will subsist now or in the future in any part of the world

"Order"	the Customer's order for the supply of Goods and/or Services, as set out in the Order Confirmation, or the Customer's written acceptance of the Supplier's quotation, or the Customer's oral telephone order or, as the case may be.
"Order Confirmation"	the Supplier's written confirmation of the Customer's Order;
"Services"	the services, including the Deliverables, supplied by the Supplier to the Customer as set out in the Service Specification below.
"Service Specification"	the description or specification for the Services provided in writing by the Supplier to the Customer;
"Supplier"	Valk Solar Systems UK Limited registered in England and Wales with company number 08787914
"Supplier Materials"	has the meaning set out in clause 8.1.7.

1.2 **"Construction"**. In these Conditions, the following rules apply:

- 1.2.1 a **person** includes a natural person, corporate or unincorporated body (whether or not having separate legal personality);
- 1.2.2 a reference to a party includes its personal representatives, successors or permitted assigns;
- 1.2.3 a reference to a statute or statutory provision is a reference to such statute or statutory provision as amended or re-enacted. A reference to a statute or statutory provision includes any subordinate legislation made under that statute or statutory provision, as amended or re-enacted;

1.2.4 any phrase introduced by the terms **including, include, in particular** or any similar expression shall be construed as illustrative and shall not limit the sense of the words preceding those terms; and

1.2.5 a reference to **writing** or **written** includes faxes and e-mails.

2. **BASIS OF CONTRACT**

2.1 The Order constitutes an offer by the Customer to purchase Goods and/or Services in accordance with these Conditions.

2.2 The Order shall only be deemed to be accepted when the Supplier issues the Order Confirmation at which point and on which date the Contract shall come into existence ("**Commencement Date**"). In the absence of an Order Confirmation then acceptance of delivery of the Goods by the Customer shall be deemed conclusive evidence of the Customers' acceptance of the Suppliers Condition

2.3 The Contract constitutes the entire agreement between the parties. The Customer acknowledges that it has not relied on any statement, promise, representation, assurance or warranty made or given by or on behalf of the Supplier which is not set out in the Contract.

2.4 Any samples, drawings, descriptive matter or advertising issued by the Supplier and any descriptions of the Goods or illustrations or descriptions of the Services contained in the Supplier's catalogues or brochures are issued or published for the sole purpose of giving an approximate idea of the Services and/or Goods described in them. They shall not form part of the Contract or have any contractual force.

2.5 These Conditions apply to the Contract to the exclusion of any other terms that the Customer seeks to impose or incorporate, or which are implied by trade, custom, practice or course of dealing. Any variation must be authorised by a director of the Supplier in writing.

2.6 Any quotation given by the Supplier shall not constitute an offer, and is only valid for a period of 20 Business Days from its date of issue.

2.7 All of these Conditions shall apply to the supply of both Goods and Services except where application to one or the other is specified.

3. **GOODS**

- 3.1 The Goods are described in the Supplier's catalogue as modified by any applicable Goods Specification **OR** the Goods Specification as set out in the Order Confirmation.
- 3.2 To the extent that the Goods are to be manufactured in accordance with a Goods Specification or using material supplied by the Customer, the Customer shall indemnify the Supplier against all liabilities, costs, expenses, damages and losses (including any direct, indirect or consequential losses, loss of profit, loss of reputation and all interest, penalties and legal and other reasonable professional costs and expenses) suffered or incurred by the Supplier in connection with any claim made against the Supplier for actual or alleged infringement of a third party's intellectual property rights arising out of or in connection with the Supplier's use of the Goods Specification. This clause 3.2 shall survive termination of the Contract.
- 3.3 The Supplier reserves the right to amend the specification of the Goods **OR** Goods Specification if required by any applicable statutory or regulatory requirements.
- 3.4 The Customer shall be responsible for checking the Goods Specification meets its requirements before the Supplier commences manufacture or supply of the Goods.

4. **DELIVERY OF GOODS**

- 4.1 The Supplier shall ensure that:
- 4.1.1 each delivery of the Goods is accompanied by a delivery note which shows the date of the Order, all relevant Customer and Supplier reference numbers, the type and quantity of the Goods (including the code number of the Goods, where applicable), special storage instructions (if any) and, if the Order is being delivered by instalments, the outstanding balance of Goods remaining to be delivered; and
- 4.1.2 if the Supplier requires the Customer to return any packaging material to the Supplier, that fact is clearly stated on the delivery note. The Customer shall make any such packaging materials available for collection at such times as the Supplier shall reasonably request. Returns of packaging materials shall be at the Supplier's expense.
- 4.2 The Goods shall be delivered to the delivery address stated in the Order Confirmation ("**Delivery Location**") from which the Customer must collect, unless alternative delivery arrangements are organised and agreed with the Supplier and set out in the Order Confirmation, within three Business Days of the Supplier notifying the Customer that the Goods are ready, unless otherwise agreed by the Supplier.

- 4.3 Delivery of the Goods shall be completed on arriving of the Goods at the Delivery Location. The responsibility and risk of unloading the Goods and clearing them for import, is for the Customer. As the risk in the Goods shall pass to the Customer upon such delivery taking place and so the Customer should effect the appropriate insurance at its cost.
- 4.4 Any dates quoted for delivery of the Goods are approximate only, and the time of delivery is not of the essence and shall not be made so by the service of any notice by the Customer. The Supplier shall not be liable for any delay in delivery of the Goods that is caused by a Force Majeure Event, a third party or the Customer's failure to pay any deposit or prepayment or instalment of the Price due prior to delivery or to provide the Supplier with adequate delivery instructions or any other instructions that are relevant to the supply of the Goods. Likewise if any special items or materials are required by the Customer for the manufacture of the Goods, which are to be supplied by a third party, any dates for delivery shall be so extended to allow for this delivery by such third party and the time for manufacturing the Goods shall likewise be so extended.
- 4.5 If the Supplier fails to deliver the Goods, its liability shall be limited to the costs and expenses incurred by the Customer in obtaining replacement goods of similar description and quality in the cheapest market available, less the price of the Goods. The Supplier shall have no liability for any failure to deliver the Goods to the extent that such failure is caused by a Force Majeure Event the Customer's failure to provide the Supplier with adequate delivery instructions for the Goods or any relevant instruction related to the supply of the Goods.
- 4.6 If the Customer fails to accept or take delivery of the Goods within 10 Business Days of the Supplier notifying the Customer that the Goods are ready, then except where such failure or delay is caused by a Force Majeure Event or by the Supplier's failure to comply with its obligations under the Contract in respect of the Goods:
- 4.6.1 delivery of the Goods shall be deemed to have been completed at 9.00 am on the 10th Business Day following the day on which the Supplier notified the Customer that the Goods were ready; and
- 4.6.2 the Supplier shall store the Goods until delivery takes place, and charge the Customer for all related costs and expenses (including insurance).
- 4.7 If 10 Business Days after the Supplier notified the Customer that the Goods were ready for delivery the Customer has not accepted delivery of them, the Supplier may resell or otherwise dispose of part or all of the Goods and, after deducting reasonable

storage and selling costs, account to the Customer for any excess over the price of the Goods or charge the Customer for any shortfall below the price of the Goods.

- 4.8 The Customer shall not be entitled to reject the Goods if the Supplier delivers up to and including 5 per cent more or less than the quantity of Goods ordered, but a pro-rata adjustment shall be made to the Order invoice on receipt of notice from the Customer that the wrong quantity of Goods was delivered.
- 4.9 The Supplier may deliver the Goods by instalments, which shall be invoiced and paid for separately. Each instalment shall constitute a separate contract. Any delay in delivery or defect in an instalment shall not entitle the Customer to cancel any other instalment.

5. **QUALITY OF GOODS**

5.1 The Supplier warrants – subject to the provision of clause 5.4 – that on delivery, and for a period of 10 years (“**warranty period**”) from the date of delivery, the Goods shall:

- 5.1.1 conform in all material respects with their description and any applicable Goods Specification;
- 5.1.2 be free from material defects in design, material and workmanship;
- 5.1.3 be of satisfactory quality (within the meaning of the Sale of Goods Act 1979); and
- 5.1.4 be fit for any purpose held out by the Supplier,

PROVIDED the Goods are used in accordance with the Supplier's technical guidelines and instructions manuals and/or where applicable the relevant European/UK standards. Contrary to what is set out above, the warranty period for moving parts is 5 instead of 10 years.

5.2 If and to the extent that any warranty given by a third party manufacturer in respect of the Goods can be assigned, the Supplier will pass these onto the Customer.

5.3 Subject to clause 5.4, if:

- 5.3.1 the Customer gives notice in writing during the applicable warranty periods within a 14 days after the Customer has discovered or when the reasonably diligent Customer should have known that some or all of the Goods do not comply with the warranty set out in clause 5.1;

- 5.3.2 the Supplier is given a reasonable opportunity of examining such Goods;
and
 - 5.3.3 the Customer (if asked to do so by the Supplier) returns such Goods to the Supplier's place of business at the Supplier's cost,

the Supplier shall, at its option, repair or replace the defective Goods, or refund the price of the defective Goods in full.
- 5.4 The Supplier shall not be liable for the Goods' failure to comply with the warranty in clause 5.1 if:
- 5.4.1 the Customer makes any further use of such Goods after giving a notice in accordance with clause 5.3;
 - 5.4.2 the defect arises because the Customer failed to follow the Supplier's oral or written instructions as to the construction of the base for the installation of the Goods, storage, installation or assembly of the Goods, commissioning, use or maintenance of the Goods, and/or to follow any service manual or other written instructions of the Supplier, or (if there are none) good trade practice;
 - 5.4.3 the defect arises as a result of the Supplier following any drawing, design or Goods Specification or use of material or other goods supplied by the Customer;
 - 5.4.4 the Customer or any third party installs, fits, assembles or alters such Goods other than in accordance with the Supplier's instruction manuals, or otherwise attempts to repair such Goods;
 - 5.4.5 the defect arises as a result of fair wear and tear, wilful damage, negligence, or abnormal working conditions;
 - 5.4.6 the Goods differ from the Goods Specification as a result of changes made to ensure they comply with applicable statutory or regulatory standards;
 - 5.4.7 the Customer provided the Supplier with incorrect and/or incomplete information, including but not limited to information relating to the prevailing weather conditions of the location of the installation of the Goods, the stability of the base for the installation or other environmental or external influences;

- 5.4.8 the Customer using unauthorised chemicals or controls for controlling weeds or other chemicals such as fertilisers which have a toxic effect on the Goods;
 - 5.4.9 the Customer using damaged or defective components for attachment to the Goods in installation or otherwise not following the Supplier's recommendations as to installation; or
 - 5.4.10 the Customer uses other goods or material not supplied by the Supplier.
- 5.5 Except as provided in this clause 5, the Supplier shall have no liability to the Customer in respect of the Goods' failure to comply with the warranty set out in clause 5.1 or any third party manufacturer warranty.
- 5.6 In the event of breach of any warranty in clause 5.1 the Supplier's liability to the Customer will be tapered on a straight-line basis. This means that the extent to which the costs of repair or replacement of the defective Goods will be payable by the Supplier, or the extent to which the price of the defective Goods will be pro rata refunded, will reduce from 100% in the first year to 0% after the tenth year respectively the fifth year for dynamic parts.
- 5.7 The terms of these Conditions shall apply to any repaired or replacement Goods supplied by the Supplier under clause 5.3.

6. **TITLE AND RISK**

- 6.1 The risk in the Goods shall pass to the Customer on completion of delivery.
- 6.2 Title to the Goods shall not pass to the Customer until the Supplier has received payment in full (in cash or cleared funds) for:
- 6.2.1 the Goods; and
 - 6.2.2 any other goods that the Supplier has supplied to the Customer in respect of which payment has become due.
- 6.3 Until title to the Goods has passed to the Customer, the Customer shall:
- 6.3.1 hold the Goods on a fiduciary basis as the Supplier's bailee;
 - 6.3.2 store the Goods separately from all other goods held by the Customer so that they remain readily identifiable as the Supplier's property;
 - 6.3.3 not remove, deface or obscure any identifying mark or packaging on or relating to the Goods;

- 6.3.4 maintain the Goods in satisfactory condition and keep them insured against all risks for their full price on the Supplier's behalf from the date of delivery;
- 6.3.5 notify the Supplier immediately if it becomes subject to any of the events listed in clause 13.2.2 to clause 13.2.13; and
- 6.3.6 give the Supplier such information relating to the Goods as the Supplier may require from time to time,

but the Customer may resell or use the Goods in the ordinary course of its business.

- 6.4 If before title to the Goods passes to the Customer the Customer becomes subject to any of the events listed in clause 13.2.2 to clause 13.2.13, or the Supplier reasonably believes that any such event is about to happen and notifies the Customer accordingly, then, provided the Goods have not been resold, or irrevocably incorporated into another product, and without limiting any other right or remedy the Supplier may have, the Supplier may at any time require the Customer to deliver up the Goods and, if the Customer fails to do so promptly, enter any premises of the Customer or of any third party where the Goods are stored in order to recover them.

7. **SUPPLY OF SERVICES**

- 7.1 The Supplier shall provide the Services to the Customer in accordance with the Service Specification in all material respects.
- 7.2 The Supplier shall use all reasonable endeavours to meet any performance dates for the Services specified in the Order Confirmation , but any such dates shall be estimates only and time shall not be of the essence for the performance of the Services.
- 7.3 The Supplier shall have the right to make any changes to the Services which are necessary to comply with any applicable law or safety requirement, or which do not materially affect the nature or quality of the Services, and the Supplier shall notify the Customer in any such event.
- 7.4 The Supplier warrants to the Customer that the Services will be provided using reasonable care and skill.

8. **CUSTOMER'S OBLIGATIONS**

- 8.1 The Customer shall:

- 8.1.1 within 48 hours after delivery of the Goods ensure that the terms of the Order and (if submitted by the Customer) the Goods Specification are complete and accurate;
 - 8.1.2 co-operate with the Supplier in all matters relating to the Services;
 - 8.1.3 provide the Supplier, its employees, agents, consultants and subcontractors, with access to the Customer's premises, office accommodation and other facilities as reasonably required by the Supplier to provide the Services;
 - 8.1.4 provide the Supplier with such information and materials as the Supplier may reasonably require to supply the Services, and ensure that such information is accurate in all material respects;
 - 8.1.5 prepare the Customer's premises for the supply of the Services;
 - 8.1.6 obtain and maintain all necessary licences, permissions and consents which may be required for the Services before the date on which the Services are to start;
 - 8.1.7 keep and maintain all materials, equipment, documents and other property of the Supplier ("**Supplier Materials**") at the Customer's premises in safe custody at its own risk, maintain the Supplier Materials in good condition until returned to the Supplier, and not dispose of or use the Supplier Materials other than in accordance with the Supplier's written instructions or authorisation; and
- 8.2 If the Supplier's performance of any of its obligations in respect of the Goods and/or the Services is prevented or delayed by any act or omission by the Customer or failure by the Customer to perform any relevant obligation ("**Customer Default**"):
- 8.2.1 the Supplier shall without limiting its other rights or remedies have the right to suspend performance of the manufacture/and supply of the Goods/and or Services until the Customer remedies the Customer Default, and to rely on the Customer Default to relieve it from the performance of any of its obligations to the extent the Customer Default prevents or delays the Supplier's performance of any of its obligations;
 - 8.2.2 the Supplier shall not be liable for any costs or losses sustained or incurred by the Customer arising directly or indirectly from the Supplier's failure or delay to perform any of its obligations as set out in this clause 8.2; and

8.2.3 the Customer shall reimburse the Supplier on written demand for any costs or losses sustained or incurred by the Supplier arising directly or indirectly from the Customer Default.

9. CHARGES AND PAYMENT

9.1 The price for Goods shall be the price set out in the Order Confirmation or, if no price is quoted, the price set out in the Supplier's published price list as at the date of delivery. The price of the Goods is exclusive of VAT and any other tax or duty payable by the Customer and all costs and charges of packaging, insurance, transport of the Goods.

9.2 The charges for Services shall be on a time and materials basis:

9.2.1 the charges shall be calculated in accordance with the Supplier's standard daily fee rates, as published from time to time or as set out in the Order Confirmation;

9.2.2 the Supplier's standard daily fee rates for each individual person are calculated on the basis of an eight-hour day from 8.00 am to 5.00 pm worked on Business Days;

9.2.3 the Supplier shall be entitled to charge the Customer for any expenses reasonably incurred by the individuals whom the Supplier engages in connection with the Services including, but not limited to, travelling expenses, hotel costs, subsistence and any associated expenses, and for the cost of services provided by third parties and required by the Supplier for the performance of the Services, and for the cost of any materials.

9.2.4 Any delivery charges, packaging, insurance and transport costs are extra and where applicable shall be specified in the Order Confirmation.

9.3 The Supplier reserves the right to:

9.3.1 increase its standard daily fee rates for the charges for the Services,

9.3.2 increase the price of the Goods and/or Service, by giving notice to the Customer at any time before delivery, to reflect any increase in the cost of the Goods and/or Services to the Supplier that is due to:

9.3.2.1 any factor beyond the control of the Supplier (including foreign exchange fluctuations, increases in taxes and duties, and increases in labour, transport, materials and other manufacturing costs);

9.3.2.2 any request by the Customer to change the delivery date(s), quantities or types of Goods ordered, or the Goods Specification or the Services; or

9.3.2.3 any delay caused by any instructions of the Customer in respect of the Goods and/or the Services or failure of the Customer to give the Supplier adequate or accurate information or instructions in respect of the Goods and/or Services.

9.4 In respect of Goods the Supplier shall invoice the Customer on or at any time after completion of delivery. In respect of Services, the Supplier shall invoice the Customer monthly in arrears.

9.5 The Customer shall pay each invoice submitted by the Supplier:

9.5.1 For non-Credit Account Customers payment in full (cleared funds) is required before delivery and is payable immediately on receipt of the Order Confirmation

9.5.2 For Goods manufactured specially for the Customer, whether a Credit Account Customer or not, payment in full (cleared funds) is required or as set out in the Order Confirmation and is payable immediately on receipt of the Order Confirmation and before Production shall commence.

9.5.3 For a Customer who is a Credit Account Customer, a deposit as set out in the Order Confirmation is required to be paid immediately on receipt of the Order Confirmation and the balance of the price and any other payments as required by the terms set out in the Supplier' Order Confirmation or Invoice shall be paid

9.5.3.1 within 30 days of the date of the invoice; and

9.5.3.2 in full and in cleared funds to a bank account nominated in writing by the Supplier.

In all cases time for payment shall be of the essence of the Contract.

9.6 All amounts payable by the Customer under the Contract are exclusive of amounts in respect of value added tax chargeable from time to time ("**VAT**"). Where any taxable supply for VAT purposes is made under the Contract by the Supplier to the Customer, the Customer shall, on receipt of a valid VAT invoice from the Supplier, pay to the Supplier such additional amounts in respect of VAT as are chargeable on the supply

of the Services or Goods at the same time as payment is due for the supply of the Services or Goods.

- 9.7 If the Customer fails to make any payment due to the Supplier under the Contract by the due date for payment, then the Customer shall pay interest on the overdue amount at the rate of 8 % per annum above Nat West Bank PLC's base rate from time to time. Such interest shall accrue on a daily basis from the due date until actual payment of the overdue amount, whether before or after judgment. The Customer shall pay the interest together with the overdue amount.
- 9.8 The Customer shall pay all amounts due under the Contract in full without any set-off, counterclaim, deduction or withholding except as required by law. The Supplier may, without limiting its other rights or remedies, set off any amount owing to it by the Customer against any amount payable by the Supplier to the Customer.
- 9.9 In the case of any quotation issued by the Supplier the price of the Goods and/or Services shall be the Supplier's quoted price which shall be binding on the Supplier provided that the Customer shall accept the Supplier's quotation within 20 Business Days of the date of its issue. The price is exclusive of VAT which shall be due at the date falling on the date of the VAT invoice.
- 9.10 The Supplier may by giving notice to the Customer, at any time up to 20 Business Days before delivery increase the price of the Goods to reflect any increase in the cost of the Supplier which is due to factors occurring after the Commencement Date which are beyond the reasonable control of the Supplier (including, without limitation, foreign exchange fluctuation, taxes and duties and the cost of labour, materials and other manufacturing costs) PROVIDED that the Customer may cancel the Contract within 10 Business Days and before delivery is effected.

10. **INTELLECTUAL PROPERTY RIGHTS AND USE OF TRADE MARKS**

- 10.1 All Intellectual Property Rights in or arising out of or in connection with the Goods and/or Services shall be owned by the Supplier.
- 10.2 The Goods are sold and/or supplied subject to the rights of any person whether in respect of any patent, trade mark, registered design, copyright, confidential disclosure or otherwise howsoever to prevent or restrict the sale or use of the Goods in any part of the world; the Customer will in this respect accept such title to the Goods as the Supplier may have.
- 10.3 Where the Goods have been manufactured according to designs or configurations or processes specified or supplied by the Customer, the Customer represents and warrants to the Supplier that the Goods so designed or configured and processes so

used do not infringe the rights of any person whether in respect of any patent, trade mark, registered design, copyright, confidential disclosure or otherwise howsoever to prevent or restrict the sale or use of the Goods or materials or the use of such processes in any part of the world. The Customer shall indemnify the Supplier against all actions suits claims demands losses charges costs and expenses which the Supplier may suffer or incur in connection with any claim by any third party alleging facts which, if established, would indicate a breach of the representations and warranties contained in this clause 10.3

10.4 All Supplier Materials are the exclusive property of the Supplier.

11. **CONFIDENTIALITY**

11.1 A party ("**receiving party**") shall keep in strict confidence all technical or commercial know-how, specifications, inventions, processes or initiatives which are of a confidential nature and have been disclosed to the receiving party by the other party ("**disclosing party**"), its employees, agents or subcontractors, and any other confidential information concerning the disclosing party's business, its products and services which the receiving party may obtain. The receiving party shall only disclose such confidential information to those of its employees, agents and subcontractors who need to know it for the purpose of discharging the receiving party's obligations under the Contract, and shall ensure that such employees, agents and subcontractors comply with the obligations set out in this clause as though they were a party to the Contract. The receiving party may also disclose such of the disclosing party's confidential information as is required to be disclosed by law, any governmental or regulatory authority or by a court of competent jurisdiction. This clause 11 shall survive termination of the Contract.

12. **LIMITATION OF LIABILITY: THE CUSTOMER'S ATTENTION IS PARTICULARLY DRAWN TO THIS CLAUSE AND THE CUSTOMER SHOULD ARRANGE ITS OWN INSURANCE.**

The Suppliers price are set on the basis of the limitation of liability as set out in this condition 12.

The Customers may request the Supplier to provide a higher level of cover by means of an insurance policy provided it is available and, the Customer supplies such information as the Insurer requires and the Customer pays the additional costs of such insurance.

12.1 Nothing in these Conditions shall limit or exclude the Supplier's liability for:

- 12.1.1 death or personal injury caused by its negligence, or the negligence of its employees, agents or subcontractors;
 - 12.1.2 fraud or fraudulent misrepresentation;
 - 12.1.3 breach of the terms implied by section 2 of the Supply of Goods and Services Act 1982 (title and quiet possession);
 - 12.1.4 breach of the terms implied by section 12 of the Sale of Goods Act 1979 (title and quiet possession); or
 - 12.1.5 defective products under the Consumer Protection Act 1987.
- 12.2 Subject to clause 12.1:
- 12.2.1 the Supplier shall under no circumstances whatever be liable to the Customer, whether in contract, tort (including negligence), breach of statutory duty, or otherwise, for any loss of profit, loss of sales or business, loss of agreements or contracts, loss of or damage to goodwill, loss of use or corruption of software, data or information or any indirect or consequential loss arising under or in connection with the Contract ; and
 - 12.2.2 the Supplier's total liability to the Customer in respect of all other losses arising under or in connection with the Contract, whether in contract, tort (including negligence), breach of statutory duty, or otherwise, shall in no circumstances exceed the amount covered under Supplier's liability insurance for the relevant claim, increased by any excess to be borne by Supplier under the relevant insurance policy. If, for any reason whatsoever, the liability insurer does not pay out, Supplier's liability shall be limited to the amount charged by Supplier (excluding VAT) in respect of the performance carried out by Supplier pursuant to the Agreement to which the damage-causing event relates or to which it is connected. If the Agreement is a continuing performance agreement with a term of more than one year, the aforementioned amount shall be set at one time the amount of the fee (exclusive of VAT) charged to the Customer in the twelve months prior to the occurrence of the damage with respect to the performance by Supplier pursuant to the Agreement to which the damage-causing event relates or to which it is connected. A connected series of attributable shortcomings shall be deemed to be one single attributable shortcoming.

- 12.3 The Customer shall indemnify the Supplier against all third-party claims based on tort or product liability as a result of a defect in a product delivered by the Customer to a third party that (partly) consisted of products and/or materials supplied by the Supplier.
- 12.4 The terms implied by sections 13 to 15 of the Sale of Goods Act 1979 and the terms implied by sections 3 to 5 of the Supply of Goods and Services Act 1982 are, to the fullest extent permitted by law, excluded from the Contract.
- 12.5 This clause 12 shall survive termination of the Contract.

13. **TERMINATION**

- 13.1 Subject to clause 13.6, and without limiting its other rights or remedies either party may terminate the Contract by giving the other party not less than 20 Business Days written notice.
- 13.2 Without limiting its other rights or remedies, each party may terminate the Contract with immediate effect by giving written notice to the other party if:
- 13.2.1 the other party commits a material breach of its obligations under this Contract and (if such breach is remediable) fails to remedy that breach within 20 Business Days after receipt of notice in writing to do so;
 - 13.2.2 the other party suspends, or threatens to suspend, payment of its debts or is unable to pay its debts as they fall due or admits inability to pay its debts or (being a company or limited liability partnership) is deemed unable to pay its debts within the meaning of section 123 of the Insolvency Act 1986 or (being an individual) is deemed either unable to pay its debts or as having no reasonable prospect of so doing, in either case, within the meaning of section 268 of the Insolvency Act 1986 or (being a partnership) has any partner to whom any of the foregoing apply;
 - 13.2.3 the other party commences negotiations with all or any class of its creditors with a view to rescheduling any of its debts, or makes a proposal for or enters into any compromise or arrangement with its creditors other than (where a company) for the sole purpose of a scheme for a solvent amalgamation of that other party with one or more other companies or the solvent reconstruction of that other party;

- 13.2.4 a petition is filed, a notice is given, a resolution is passed, or an order is made, for or in connection with the winding up of the other party (being a company) other than for the sole purpose of a scheme for a solvent amalgamation of the other party with one or more other companies or the solvent reconstruction of that other party;
- 13.2.5 the other party (being an individual) is the subject of a bankruptcy petition or order;
- 13.2.6 a creditor or encumbrancer of the other party attaches or takes possession of, or a distress, execution, sequestration or other such process is levied or enforced on or sued against, the whole or any part of its assets and such attachment or process is not discharged within 14 days;
- 13.2.7 an application is made to court, or an order is made, for the appointment of an administrator or if a notice of intention to appoint an administrator is given or if an administrator is appointed over the other party (being a company);
- 13.2.8 the holder of a qualifying charge over the assets of the other party (being a company) has become entitled to appoint or has appointed an administrative receiver;
- 13.2.9 a person becomes entitled to appoint a receiver over the assets of the other party or a receiver is appointed over the assets of the other party;
- 13.2.10 any event occurs, or proceeding is taken, with respect to the other party in any jurisdiction to which it is subject that has an effect equivalent or similar to any of the events mentioned in clause 13.2.2 to clause 13.2.9 (inclusive);
- 13.2.11 the other party suspends, threatens to suspend, ceases or threatens to cease to carry on, all or substantially the whole of its business;
- 13.2.12 the other party's financial position deteriorates to such an extent that in the Supplier's opinion the Customer's capability to adequately fulfil its obligations under the Contract has been placed in jeopardy; or
- 13.2.13 the other party (being an individual) dies or, by reason of illness or incapacity (whether mental or physical), is incapable of managing his own affairs or becomes a patient under any mental health legislation.

- 13.3 Without limiting its other rights or remedies, the Supplier may terminate the Contract with immediate effect by giving written notice to the Customer if the Customer fails to pay any amount due under this Contract on the due date for payment.
- 13.4 Without limiting its other rights or remedies, the Supplier may suspend the supply of Services or all further deliveries of Goods under the Contract or any other contract between the Customer and the Supplier if the Customer fails to pay any amount due under this Contract on the due date for payment, the Customer becomes subject to any of the events listed in clause 13.2.2 to clause 13.2.13, or the Supplier reasonably believes that the Customer is about to become subject to any of them.
- 13.5 On termination of the Contract for any reason:
- 13.5.1 the Customer shall immediately pay to the Supplier all of the Supplier's outstanding unpaid invoices and interest and, in respect of Services supplied but for which no invoice has yet been submitted, the Supplier shall submit an invoice, which shall be payable by the Customer immediately on receipt;
- 13.5.2 the Customer shall return all of the Supplier Materials and any Deliverables which have not been fully paid for. If the Customer fails to do so, then the Supplier may enter the Customer's premises and take possession of them. Until they have been returned, the Customer shall be solely responsible for their safe keeping and will not use them for any purpose not connected with this Contract;
- 13.5.3 the accrued rights and remedies of the parties as at termination shall not be affected, including the right to claim damages in respect of any breach of the Contract which existed at or before the date of termination or expiry; and
- 13.5.4 clauses which expressly or by implication have effect after termination shall continue in full force and effect.
- 13.6 Where the Goods are manufactured specially for the Customer, then the Customer shall not be entitled to terminate the Contract in accordance with clause 13.1, without the Supplier's written agreement and on terms that the Customer shall indemnify the Supplier in full against all loss (including loss of profit), costs (including the cost of all labour and materials used) damages, charges and expenses of whatsoever nature incurred by the Supplier as a result of the cancellation.

14. **FORCE MAJEURE**

- 14.1 For the purposes of this Contract, "**Force Majeure**" **Event** means an event beyond the reasonable control of the Supplier including but not limited to strikes, lock-outs or other industrial disputes (whether involving the workforce of the Supplier or any other party), the circumstance that Supplier's suppliers and/or subcontractors fail to meet their obligations or fail to do so on time, failure of a utility service or transport network, act of God, war, riot, civil commotion, malicious damage, compliance with any law or governmental order, rule, regulation or direction, accident, breakdown of plant or machinery, fire, flood, storm or default of suppliers or subcontractors.
- 14.2 The Supplier shall not be liable to the Customer as a result of any delay or failure to perform its obligations under this Contract as a result of a Force Majeure Event.
- 14.3 If the Force Majeure Event prevents the Supplier from providing any of the Services and/or Goods for more than 26 weeks, the Supplier shall, without limiting its other rights or remedies, have the right to terminate this Contract immediately by giving written notice to the Customer.

15. **GENERAL**

15.1 **Assignment and other dealings.**

- 15.1.1 The Supplier may at any time assign, transfer, mortgage, charge, subcontract or deal in any other manner with all or any of its rights under the Contract and may subcontract or delegate in any manner any or all of its obligations under the Contract to any third party.
- 15.1.2 Except as set out in clause 15.1.3, the Customer shall not, without the prior written consent of the Supplier, assign, transfer, charge, subcontract, declare a trust over or deal in any other manner with all or any of its rights or obligations under the Contract.
- 15.1.3 The Customer (and subsequent owners of the Goods), after having given prior written notice to the Supplier of the transfer of ownership of the Goods and the new owner's contact details, may pass on the warranties in clause 5.1 and clause 5.2 (provided such third party manufacturer warranty is capable of assignment) to subsequent owners of the Goods.

15.2 **Notices.**

- 15.2.1 Any notice or other communication given to a party under or in connection with this Contract shall be in writing, addressed to that party at its registered office (if it is a company) or its principal place of business (in any other case) or such other address as that party may have specified

to the other party in writing in accordance with this clause, and shall be delivered personally or sent by prepaid first-class post or other next working day delivery service, or by commercial courier, fax or e-mail.

15.2.2 A notice or other communication shall be deemed to have been received: if delivered personally, when left at the address referred to in clause 12.2(a); if sent by pre-paid first class post or other next working day delivery service, at 9.00 am on the second Business Day after posting; if delivered by commercial courier, on the date and at the time that the courier's delivery receipt is signed; or, if sent by fax or e-mail, one Business Day after transmission.

15.2.3 The provisions of this clause shall not apply to the service of any proceedings or other documents in any legal action

15.3 **Severance.**

15.3.1 If any provision or part-provision of the Contract is or becomes invalid, illegal or unenforceable, it shall be deemed modified to the minimum extent necessary to make it valid, legal and enforceable. If such modification is not possible, the relevant provision or part-provision shall be deemed deleted. Any modification to or deletion of a provision or part-provision under this clause shall not affect the validity and enforceability of the rest of the Contract.

15.3.2 If one party gives notice to the other of the possibility that any provision or part-provision of this Contract is invalid, illegal or unenforceable, the parties shall negotiate in good faith to amend such provision so that, as amended, it is legal, valid and enforceable, and, to the greatest extent possible, achieves the intended commercial result of the original provision.

15.4 **Waiver.** A waiver of any right under the Contract or law is only effective if it is in writing and shall not be deemed to be a waiver of any subsequent breach or default. No failure or delay by a party in exercising any right or remedy under the Contract or by law shall constitute a waiver of that or any other right or remedy, nor prevent or restrict its further exercise of that or any other right or remedy. No single or partial exercise of such right or remedy shall prevent or restrict the further exercise of that or any other right or remedy.

- 15.5 **No partnership or agency.** Nothing in the Contract is intended to, or shall be deemed to, establish any partnership or joint venture between any of the parties, nor constitute either party the agent of another party for any purpose. Neither party shall have authority to act as agent for, or to bind, the other party in any way.
- 15.6 **Third parties.** A person who is not a party to the Contract shall not have any rights to enforce its terms.
- 15.7 **Variation.** Except as set out in these Conditions, no variation of the Contract, including the introduction of any additional terms and conditions shall be effective unless it is agreed in writing and signed by the Supplier.
- 15.8 **Governing law.** This Agreement and any dispute or claim arising out of or in connection with it or its subject matter or formation (including non-contractual disputes or claims) shall be governed by and construed in accordance with the law of England and Wales.
- 15.9 **Jurisdiction** Each party irrevocably agrees that the courts of England and Wales shall have exclusive jurisdiction to settle any dispute or claim arising out of or in connection with this Contract or its subject matter or formation (including non-contractual disputes or claims).